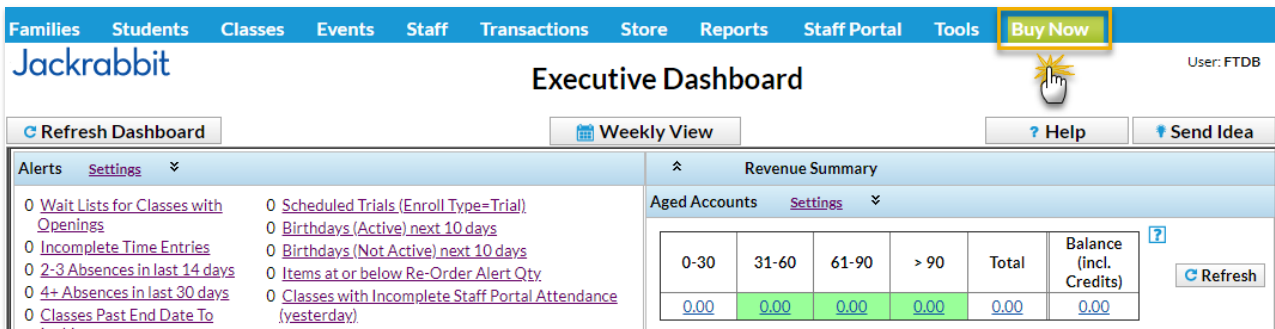


How do I move from a Free Trial to a Jackrabbit subscription?

Last Modified on 03/26/2019 8:21 am EDT

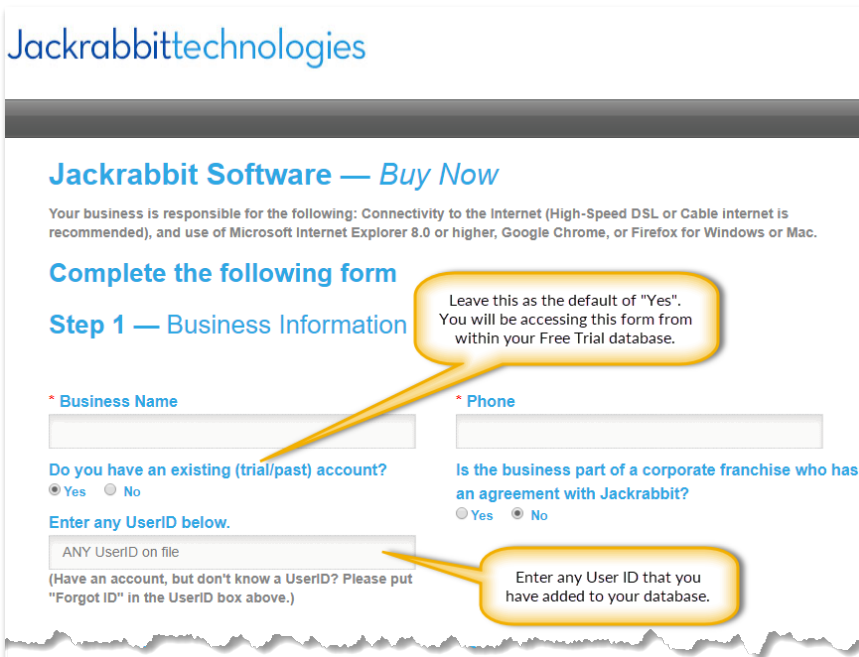
When you are ready to move to a paid Jackrabbit subscription, from your Free Trial database, the Jackrabbit Billing Team will need you to confirm your *Business Information*, submit your *Billing Information*, and agree to Jackrabbit's *Terms and Conditions*.

To supply this information to the Billing Team, click the **Buy Now** option on the blue menu bar in your database.



The screenshot shows the Jackrabbit Executive Dashboard. The top navigation bar includes: Families, Students, Classes, Events, Staff, Transactions, Store, Reports, Staff Portal, Tools, and Buy Now (highlighted with a yellow box and a hand cursor). The dashboard title is "Jackrabbit Executive Dashboard" and the user is "User: FTDB". Below the navigation bar are buttons for "Refresh Dashboard", "Weekly View", "Help", and "Send Idea". The main content area is divided into "Alerts" and "Revenue Summary". The "Alerts" section lists various notifications like "Wait Lists for Classes with Openings" and "Scheduled Trials". The "Revenue Summary" section shows a table of "Aged Accounts" with columns for 0-30, 31-60, 61-90, > 90, Total, and Balance (incl. Credits). The table shows values of 0.00 for all categories. A "Refresh" button is located at the bottom right of the table.

This will open up the *Buy Now* form where you can enter the required information.



The screenshot shows the "Jackrabbit Software — Buy Now" form. The form is titled "Complete the following form" and "Step 1 — Business Information". It includes the following fields and questions:

- * Business Name**: A text input field.
- * Phone**: A text input field.
- Do you have an existing (trial/past) account?**: Radio buttons for Yes and No.
- Is the business part of a corporate franchise who has an agreement with Jackrabbit?**: Radio buttons for Yes and No.
- Enter any UserID below.**: A text input field with a placeholder "ANY UserID on file".

Two callout boxes provide instructions:

- One callout points to the "Do you have an existing (trial/past) account?" question, stating: "Leave this as the default of 'Yes'. You will be accessing this form from within your Free Trial database."
- Another callout points to the "Enter any UserID below." field, stating: "Enter any User ID that you have added to your database."

At the bottom of the form, there is a note: "(Have an account, but don't know a UserID? Please put 'Forgot ID' in the UserID box above.)"

Do not use the *Buy Now* form that is located on our brochure site (jackrabbitclass.com) as this is intended for clients who have not had a Free Trial and it will create a brand new database.

Jackrabbit Care Pricing

We can accommodate your needs no matter how large or small.

\$29/mo 0-29 students	\$49/mo 30-69 Students	\$69/mo 70-99 Students	\$99/mo 100-149 Students
\$119/mo 150-199 Students	\$149/mo 200-299 Students	\$189/mo 300-499 Students	500 or more students Please call for a quote (704) 895-4034

Buy Now

Monthly billing based on the number of students in your database at the end of each month.

Included in the price:
One concurrent (simultaneous) user. Each additional concurrent user is \$20/month.
One Time Clock user. Each additional Time Clock user is \$20/month.

You will likely have entered a lot of information into your Free Trial and you don't want to lose it! When you use the **Buy Now** option located within your database, the Billing Team will convert the Trial database to a subscription without you losing any of your data!



If your Free Trial has expired, and you wish to move to a Jackrabbit subscription, please email our Onboarding Team at info@jackrabbittech.com and one of our Reps will get your Free Trial extended so that you will be able to log in and use the Buy Now option.