

I forgot to link a terminal payment to the family's record, how can I fix this?

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The Terminal ePayment Exception Report lists all EMV terminal payments, made in the last 7 days, that have not been linked to a family. Use this tool to locate the Family record and apply it to their unpaid fees. See [Terminal ePayment Exception Report](#) for more information.



Unlinked payments are only displayed on this report for 7 days. It is very important to review this report frequently and link any payments as soon as you see them.
