Should I download the SwIPe software offered in my Virtual Terminal to use my new card swiper (non EMV)?

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No. The SwIPe software, used with acard swiper installs a type of virtual payment terminal on your computer that can process payments and refunds without having to log in to the Virtual Terminal.

 Jackrabbit **does not** integrate with the SwIPe software and installing it will change the configuration that works with your encrypted reader and your swiper will not work properly.

If you have downloaded this software, please contact your gateway provider for instructions on uninstalling the application and re-configuring your swiper.