

What does it mean if I get declined code that indicates that the transaction is a duplicate?


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If you attempt to process a payment for the same amount for a family/account within a 1 minute period, you'll receive an error message that says, *A Payment for the same amount was processed for this family/account. Check your gateway/virtual terminal for details.* A link to your virtual terminal is provided immediately under this error message, so you can login and investigate.

Post E-Payment

Note: The "Submit E-Payment" button below will post an e-payment using the information on this window. The date, trans type, payment method, note, chk#, trans subtype fields are all set by the Jackrabbit software.

Family (Acct) Name: [Alexandria](#)
Method: [Credit Card](#)
Payment Amount: [\\$1.00](#)
Nickname [Visa 1111](#) Name on Card [Test Card](#)
Number 4*****1111 Expiration [01/2017](#)

 A payment for the same amount was processed for this family/account. Check your gateway/virtual terminal for details:
[Virtual Terminal Link](#)

Payment Processor Response: **Declined.**
Response Code: **3** Reason Code: **300**
Reason: **Duplicate transaction REFID:143176307**
AVS Code:
Trans ID:

Edit the Approval Email Subject and Header Text

Click to Login to your Virtual Terminal