
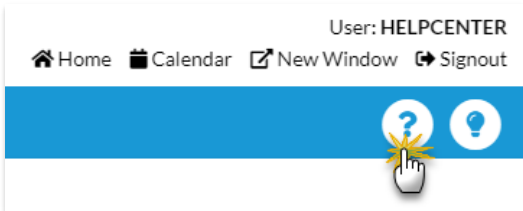


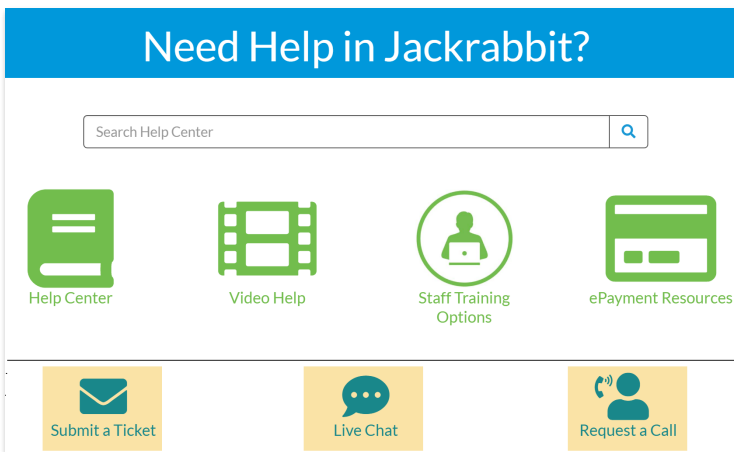
# How do I contact Jackrabbit Support?

Last Modified on 01/14/2019 2:04 pm EST

When logged into your Jackrabbit database, click the  button on any page to access your options for contacting the Support Team.



## Support Contact Options



### Submit a Ticket

Support tickets allow the Support Team to log into your database, research, or re-route your issue to a specialist. Correspondence is through email.

**Jackrabbit Support is open Monday through Friday 8am to 8pm ET.**

### Live Chat

Live Chat is for SIMPLE questions on basic topics.

**Live Chat is open Monday through Friday 10 am to 6 pm ET.**

## Request a Call

Request a Call is for general questions, Posting Tuition fees, ePayments, Quickbooks, Database Review/Checkup Calls and other concerns you may have.

**Request a Call is open Monday through Friday 10 am to 6 pm ET.**

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