

What causes blank search results?

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If a report returns blank results, check to ensure that you do not have a blank field in *Tools > Edit Settings > Drop-down Lists*. Additionally, it is very important that you do not delete or edit a Drop-down Field. Check to be sure that the search criteria has not been edited or changed in some way.

Example: A Session that has been changed from 2011-12 to 2011-2012 in ***Tools > Edit Settings > Drop-down Lists*** will create an issue for Jackrabbit when searching.
