

Are special permissions required to void / refund a credit card directly through Jackrabbit?

Last Modified on 01/14/2019 2:56 pm EST

Users will need the *Void on Card* permission checked to void credit cards directly through Jackrabbit. Users will need the *Refund on Card* permission checked to refund cards directly through Jackrabbit. User permissions are found in *Tools > Manage Users & Permissions*. After updating permissions, be sure to log out and log back in for the permissions to take effect.
