## What if an existing family attempts to register via the event registration form (instead of the portal). Will a duplicate family record be created?

Last Modified on 01/14/2019 3:13 pm EST

If your organization has given existing families the ability to register for events in their Parent Portal (*Tools > Parent Portal > Settings tab*, *Event Registration*), and the existing customer tries to register from the event calendar on your website (instead of in their portal), the Event Registration form will contain a red link directing the customer to use the portal instead.



If the customer ignores the link, and proceeds to fill out the form as a new customer, the form will still be submitted and a duplicate family record will be created.

See our article Prevent Duplication of Family Accounts with Online Event Registration for full details.



## Registration

1 openings left in this event!

Already a customer? Click here to login.

Our Dance Fever birthday party offers 1 1/2 hours of birthday fun for both boys and girls! As attendees arrive, they'll check out the costume closet for fun & funky dance attire. We'll follow with 45 minutes of age and music appropriate dance instruction. The last 45 minutes the party gang can settle down for refreshments & present opening. We supply set-up and clean up as well as paper products and a dance

themed treat bag for each attendee. Parent supplies cake & juice boxes. \$150 for 10 children Event: Dance Fever Birthday Party Start Date/Time: 01/03/2015 3:00pm End Date/Time: 01/03/2015 4:30pm Room: Studio #1 \* - denotes required fields **Contact Information:** First Name:\* Last Name: \* Type: ¥ Home Phone: \* Cell#: Work #: Email:\* (Emails are kept confidential) Address: \* City: \* State: \* ∨ Zip: \* **Emergency Contact** Information: