

There is a comment field that can be required during class enrollment in the Parent Portal; where can I see what the customer entered there?

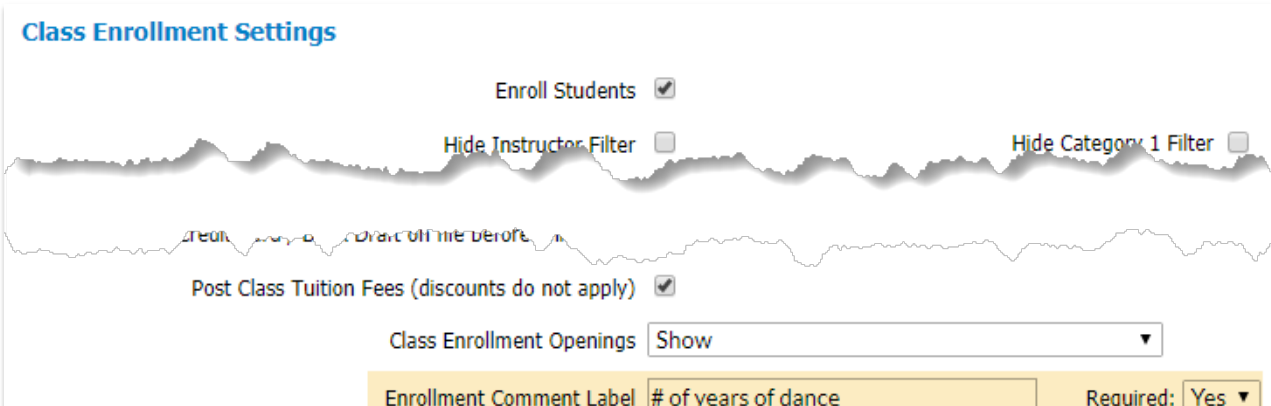
Last Modified on 12/04/2018 2:10 pm EST

The information a parent enters in the comments field during class enrollment in the Portal are shown in three places:

1. The email notification sent to your Organization for Portal enrollments will include this information.
2. From the *Family* record > *Misc* tab > *View Registrations* > click *View* next to the Portal enrollment to see the details.
3. The Parent Portal Log report displays the enrollment details.

This field can be made mandatory (required) and can be relabeled, for example to ask a question and require parents to answer it.

To edit this setting go to the **Tools** menu, select **Parent Portal**, and then click on the **Settings** tab. Scroll down to the **Class Enrollment** section to find the *Enrollment Comment Label* field and *Required* setting.



Class Enrollment Settings

Enroll Students

Hide Instructor Filter

Hide Category 1 Filter

Post Class Tuition Fees (discounts do not apply)

Class Enrollment Openings

Enrollment Comment Label Required: