

Active vs Inactive Families

Last Modified on 06/14/2019 5:35 pm EDT

A family is considered **Active** when it has at least one student enrolled in a class that has not been **archived**. The class start date does not affect this. When a student has an enrollment date in the future, even when the class has already started, the family is considered inactive until the future enrollment date occurs and the student actually starts the class.

The family status will remain active until the class is completed and has been archived. This is automatic and cannot be changed.

Family: Norman

Return Save Changes Delete Walk Me Through Help Support Send Idea

Make Sale/Post Fees Payment Refund Statement Add Student Add Contact Archive Family Family Name Email Email Schedules Merge Family

Summary Contacts Classes Events Transactions Billing Info Misc

Primary Contacts

Contacts	Type	Home Phone	Work Phone	Cell Phone	Email	Bill	Login	Portal UserID	Last Login
Jane Norman	Mother	(704) 555-3844		(704) 555-9952	jnorman@email.com	Yes	Yes	jnorman@email.com	
Richard Norman	Father	(704) 555-3894			rnorman@email.com	No	Yes	rnorman@email.com	

View 1-2 of 2 Print Refresh

First Name	Last Name	Enroll	Active	Gender	Birth Date	Age	Grade	Fixed Fee	Enrolled Classes	F. Enroll
Alex	Norman	Enroll		Male	6/20/2008	7 yrs	3rd grade		Hip Hop - Fri - 7:30pm(Camille J)(95), Beg. Jazz - Sat - 12pm(III S)(95)	0
Carter	Norman	Enroll	Y	Male	6/20/2008	7 yrs	3rd grade		Beg Parkour - Wed - 7pm(Stephanie A)(95)	0
Sarah	Norman	Enroll	Y	Female	10/17/2006	9 yrs	5th grade	125.00	Barre - Wed - 7:30pm(Camille J)(95), Pointe - Fri - 4pm(Camille J)(95)	0

Location: Help

Registration Date: 4/27/2016 Status: Active (auto-updated based on enrolled students) Account#:

Home Phone: (704) 555-3844

Address 1: 5312 Stadler Court Addr 2:

City: Rabbitfoot State: NC Zip: 28078

A Family is ACTIVE when it has at least one student enrolled into an active class.