Search Families Report

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Watch a (2:28) video tutorial on Search Families

Families > Search is an extremely powerful search tool and allows the user to select from a huge variety of family search criteria. All of the search criteria are found in the **The Family Record** on the various tabs.

Business Scenario

Use the search criteria *Has credit cards that are missing or expired* to find families who are set up for credit card payments, but have a problem with their card. This will search for families with an ePayment type of 'Credit Card' whose cards are missing, currently expired, or expiring next calendar month.