

# User Permissions Required to Refund or Void an ePayment

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There are several User Permissions that control the ability to **void or refund credit cards**. These permissions are defaulted to **No** (unchecked) for new User IDs.

Go to **Tools > Manage Users & Permissions > User IDs** (click on a UserID) > **User Permissions** (left) to set the permissions.

**Note:** *After changing the permissions, you'll need to logout and log back in for the permissions to take effect.*

These are the permissions related to Refund or Void an ePayment:

Category		User Permissions
Families	<input checked="" type="checkbox"/>	Void on Card
	<input checked="" type="checkbox"/>	Refund on Card
	<input checked="" type="checkbox"/>	Post Refund



See [Permissions for Jackrabbit Users](#) for more information.

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