

Get Set Up for Text Messaging with Plivo

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In order to send text messages through Jackrabbit you must follow this 5-step process to setup a Plivo account and link it to your database.

Step 1 - Create a Plivo Account

1. Point to **Tools** in the main menu and click **Edit Settings**.
2. Select **Text Messages** (left menu).
3. Setup a Plivo account by clicking the link to www.Plivo.com.
4. Complete the fields on the **Sign Up for Free** page and click **Get Started!**. You will receive confirmation that activation instructions have been emailed to you.
5. Make a note of your Plivo account Username and Password for future reference.

plivo Contact Sales

Sign Up for Free

Full Name

Company Name

Work Email

+1 Phone Number

Password

Get Started! By signing up you agree to the Terms and Privacy Policy.

Already have an account? [Login](#)

Make a note of the email address and password

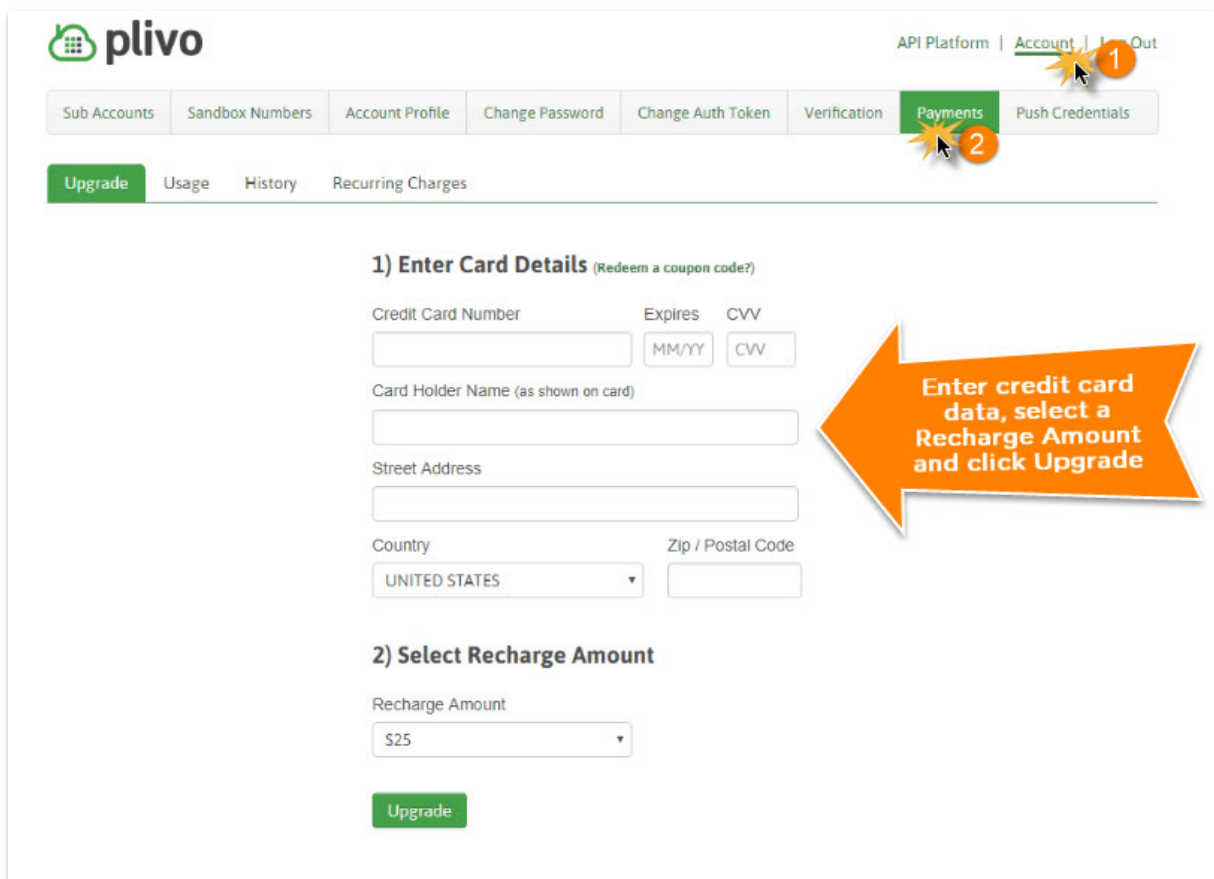
Step 2 - Activate Account/Verify Phone Number

The email from Plivo provides a link to activate your Plivo account.

1. Click the **Activate your account** link in the email.
2. Enter your telephone number and click **Send verification code** or opt to receive the code via phone call.
3. Enter the code and click **Verify now**. Plivo will confirm the verification.

Step 3 - Add your Credit Card to Plivo

1. Click **Account** while logged into your Plivo account.
2. Click the **Payments** tab.
3. Enter your credit card information.
4. Enter a **Recharge Amount** (this is your texting credit that will decrease as you send texts). The minimum amount is \$25.
5. Click **Upgrade**.



The screenshot shows the Plivo account management interface. At the top, there is a navigation bar with the Plivo logo and links for 'API Platform', 'Account', and 'Logout'. Below this is a menu with tabs: 'Sub Accounts', 'Sandbox Numbers', 'Account Profile', 'Change Password', 'Change Auth Token', 'Verification', 'Payments', and 'Push Credentials'. The 'Payments' tab is highlighted in green and has a red circle with the number '2' next to it. Below the menu, there are sub-tabs: 'Upgrade', 'Usage', 'History', and 'Recurring Charges'. The 'Upgrade' sub-tab is highlighted in green. The main content area is titled '1) Enter Card Details (Redeem a coupon code?)' and contains the following form fields: 'Credit Card Number', 'Expires' (MM/YY), 'CVV', 'Card Holder Name (as shown on card)', 'Street Address', 'Country' (dropdown menu set to 'UNITED STATES'), and 'Zip / Postal Code'. Below this is a section titled '2) Select Recharge Amount' with a 'Recharge Amount' dropdown menu set to '\$25'. A green 'Upgrade' button is at the bottom. A large orange arrow points from the right towards the form, containing the text: 'Enter credit card data, select a Recharge Amount and click Upgrade'. There are also red circles with numbers '1' and '2' pointing to the 'Account' link and the 'Payments' tab respectively.

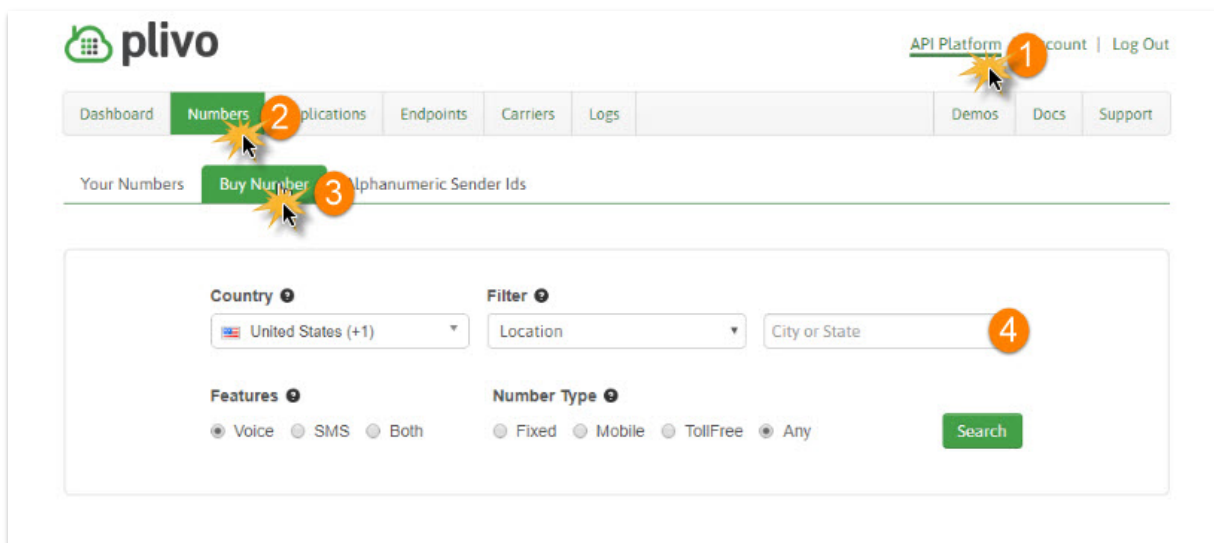


If you'd like Plivo to automatically charge your credit card when your texting credits get low, click the *Auto Recharge* checkbox after upgrading your account.

Step 4 - Buy Texting Number

You will need to buy at least one number from Plivo.

1. Click **API Platform** while logged into your Plivo account,
2. Select the **Numbers** tab.
3. Click **Buy Number**.
4. Search available numbers and select a number. You will receive confirmation from Plivo that the number was successfully purchased.



Step 5 - Link your Plivo Account to Jackrabbit

1. Click **API Platform** while logged into your Plivo account.
2. Click the **Dashboard** tab. The *Auth ID* is displayed on the right.
3. Copy the **Auth ID** (Ctrl/C).
4. Go to **Tools > Edit Settings > Text Messages** in Jackrabbit and paste (Ctrl/V) the **Auth ID** into the *Auth ID* field.
5. Click the **Show** checkbox for **Auth Token** in Plivo. After clicking this checkbox, copy the **Auth Token** (Ctrl/C).
 - o In Jackrabbit, point to **Tools > Edit Settings > Text Messages** and paste (Ctrl/V) the **Auth Token** into the *Auth Token* field.
 - o Be sure you've copied the *Auth ID* and the *Auth Token* exactly. Do not include any extra spaces.
6. Click the **Verify Plivo Account** button in Jackrabbit. After your account has verified, you'll be

ready to start sending text messages!

The screenshot shows the Plivo dashboard interface. At the top right, the user is logged in as 'youremail@example.com' with a 'Log Out' link. The navigation menu includes 'Dashboard', 'Numbers', 'Applications', 'Endpoints', 'Carriers', 'Logs', 'Demos', 'Docs', and 'Support'. The 'Dashboard' tab is selected and highlighted with a yellow starburst and the number '2'. An orange arrow points from the 'Dashboard' tab to the 'API Platform' link, which is also highlighted with a yellow starburst and the number '1'. Below the navigation, the account status is shown as 'Account: ENABLED', 'Time Zone: GMT-0500', 'Account Type: STANDARD', and 'Auto Recharge: SETUP NOW'. A large orange arrow points from the account settings to the 'API Platform' section, which displays the 'AUTH ID' as 'MANT15NGVLMMMZYWY3OD' and the 'AUTH TOKEN' as 'Yjg1NwY1ZWlyNTg4OGYyNTJmYWUzYjZkMzg5ODgw'. The 'AUTH TOKEN' is shown with a 'Show' button, which is highlighted with a red box.

Jackrabbit Initial Plivo Settings

The screenshot shows the 'Edit Settings' page in Jackrabbit. The page title is 'Edit Settings'. There are two buttons at the top: 'Return' and 'Save Changes'. A sidebar on the left lists various settings categories, with 'Text Messages' highlighted in yellow. The main content area is titled 'Plivo Account Information' and includes a link to 'Watch "How to Setup Plivo"'. The instructions are as follows: 'Step 1: Setup your text messaging account with our texting partner Plivo by clicking on this link: www.plivo.com. Plivo fees apply.' 'Step 2: Enter your Plivo account information: ?'. Below the instructions, there are two input fields: 'Auth ID: MANT15NGVLMMMZYWY3OD' and 'Auth Token: Yjg1NwY1ZWlyNTg4OGYyNTJmYWUzYjZkMzg5ODgw'. A 'Verify Plivo Account' button is located below the input fields, with a yellow starburst icon over it.