Get Set Up for Text Messaging with Plivo

In order to send text messages through Jackrabbit you must follow this 5-step process to setup a Plivo account and link it to your database.

Step 1 - Create a Plivo Account

1. Point to **Tools** in the main menu and click**Edit Settings**.

2. Select **Text Messages** (left menu).

3. Setup a Plivo account by clicking the link to**www.Plivo.com**.

4. Complete the fields on the**Sign Up for Free** page and click**Get Started!**. You will receive confirmation that activation instructions have been emailed to you.

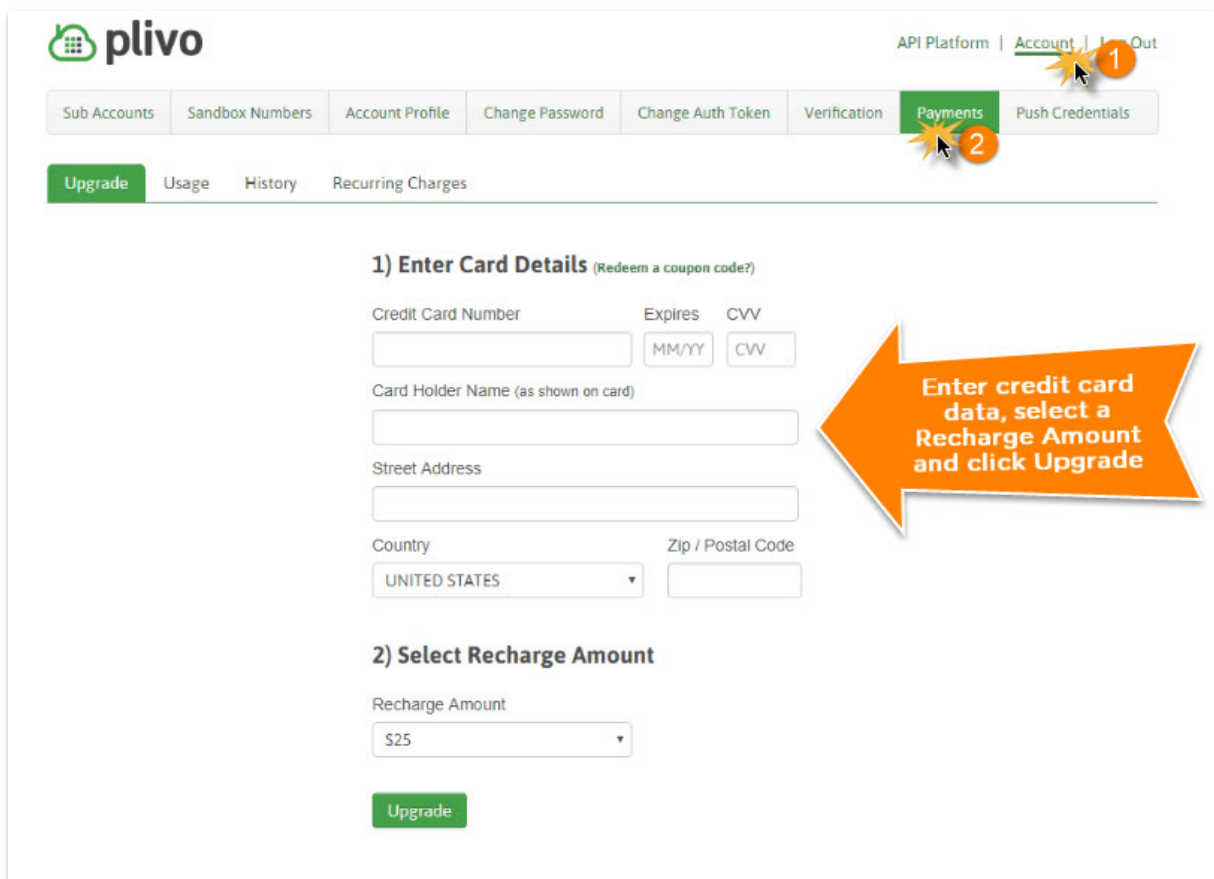5. Make a note of your Plivo account Username and Password for future reference.

Step 2 - Activate Account/Verify Phone Number

The email from Plivo provides a link to activate your Plivo account.

1. Click the **Activate your account** link in the email.
2. Enter your telephone number and click **Send verification code** or opt to receive the code via phone call.
3. Enter the code and click **Verify now**. Plivo will confirm the verification.

Step 3 - Add your Credit Card to Plivo

1. Click **Account** while logged into your Plivo account.
2. Click the **Payments** tab.
3. Enter your credit card information.
4. Enter a **Recharge Amount** (this is your texting credit that will decrease as you send texts). The minimum amount is $25.
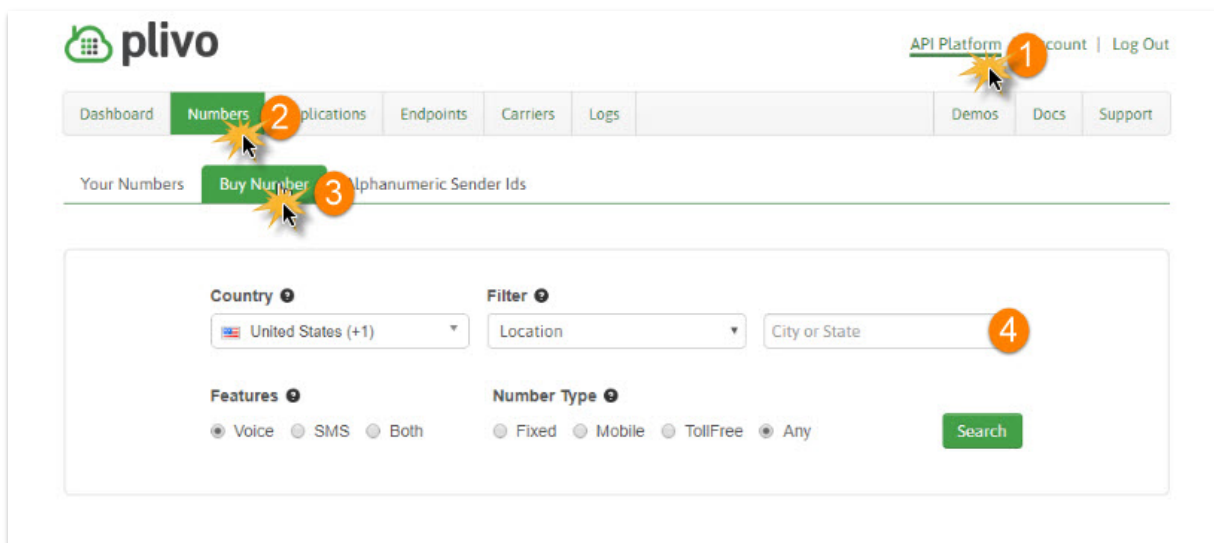5. Click **Upgrade**.

If you'd like Plivo to automatically charge your credit card when your texting credits get low, click the *Auto Recharge* checkbox after upgrading your account.

Step 4 - Buy Texting Number

You will need to buy at least one number from Plivo.

1. Click **API Platform** while logged into your Plivo account,
2. Select the **Numbers** tab.
3. Click **Buy Number**.
4. Search available numbers and select a number. You will receive confirmation from Plivo that the number was successfully purchased.

Step 5 - Link your Plivo Account to Jackrabbit

1. Click **API Platform** while logged into your Plivo account.
2. Click the **Dashboard** tab. The *Auth ID* is displayed on the right.
3. Copy the **Auth ID** (Ctrl/C).
4. Go to **Tools** > **Edit Settings** > **Text Messages** in Jackrabbit and paste (Ctrl/V) the **Auth ID** into the *Auth ID* field.
5. Click the **Show** checkbox for **Auth Token** in Plivo. After clicking this checkbox, copy the **Auth Token** (Ctrl/C).
    - In Jackrabbit, point to **Tools** > **Edit Settings** > **Text Messages** and paste (Ctrl/V) the **Auth Token** into the *Auth Token* field.
    - Be sure you've copied the *Auth ID* and the *Auth Token* exactly. Do not include any extra spaces.
6. Click the **Verify Plivo Account** button in Jackrabbit. After your account has verified, you'll be

ready to start sending text messages!

Jackrabbit Initial Plivo Settings