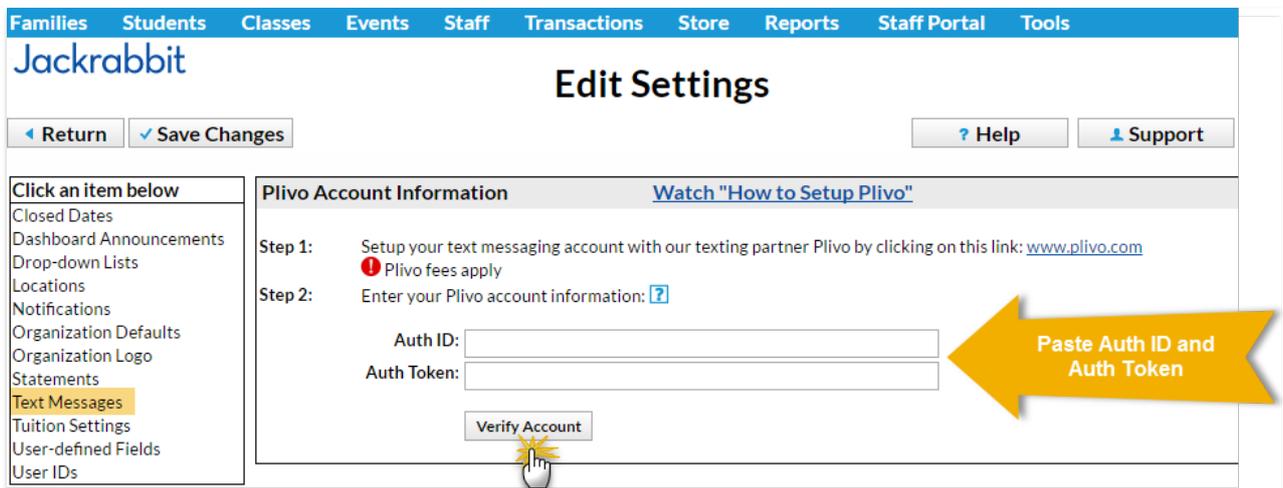


# Text Messaging Settings

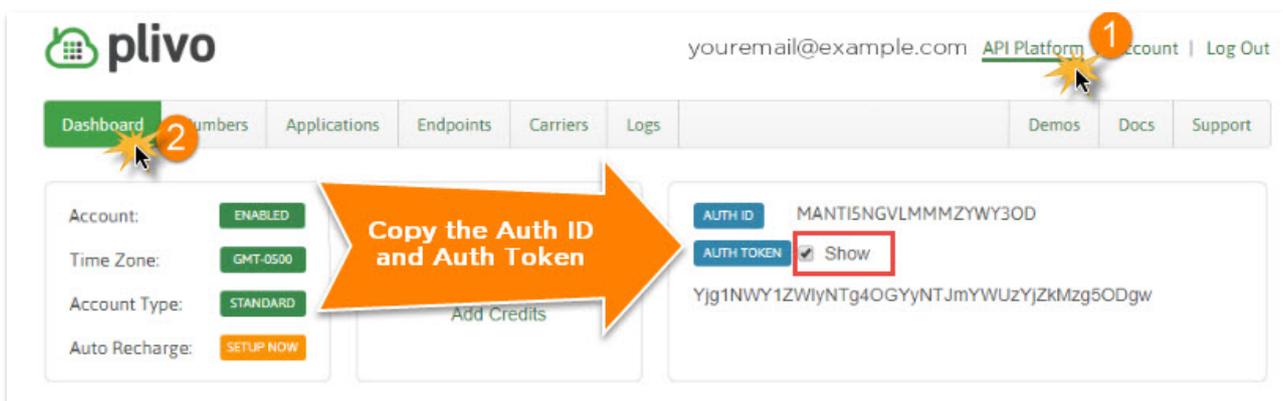
Last Modified on 06/05/2019 8:45 pm EDT

Jackrabbit has partnered with the text messaging provider, Plivo (www.plivo.com) to offer you the ability to send text messages to your families from within your database. When you set up texting in your database Step 3 requires you to verify your Plivo account with Jackrabbit.

To verify your account go to the *Tools* menu > *Edit Settings* and select **Text Messages**. Enter your *Plivo Auth ID* and *Auth Token* in the appropriate fields and click the **Verify Account** button. For complete instructions on setting up texting see [Texting in Jackrabbit](#).



The screenshot shows the Jackrabbit 'Edit Settings' page. The top navigation bar includes 'Families', 'Students', 'Classes', 'Events', 'Staff', 'Transactions', 'Store', 'Reports', 'Staff Portal', and 'Tools'. The left sidebar lists various settings, with 'Text Messages' highlighted. The main content area is titled 'Plivo Account Information' and includes a link to 'Watch "How to Setup Plivo"'. It contains two steps: Step 1: 'Setup your text messaging account with our texting partner Plivo by clicking on this link: www.plivo.com' (with a note 'Plivo fees apply') and Step 2: 'Enter your Plivo account information: ?'. Below the steps are input fields for 'Auth ID:' and 'Auth Token:', and a 'Verify Account' button. A yellow arrow points to the input fields with the text 'Paste Auth ID and Auth Token'. A mouse cursor is shown clicking the 'Verify Account' button.



The screenshot shows the Plivo account dashboard. The top navigation bar includes 'Dashboard', 'Numbers', 'Applications', 'Endpoints', 'Carriers', 'Logs', 'Demos', 'Docs', and 'Support'. The user is logged in as 'youremail@example.com' with a 'Log Out' button. The dashboard displays account details: Account (ENABLED), Time Zone (GMT-0500), Account Type (STANDARD), and Auto Recharge (SETUP NOW). An 'Add Credits' button is visible. The 'AUTH ID' is 'MANT15NGVLMMLMMZYWY30D' and the 'AUTH TOKEN' is 'Yjg1NWY1ZWlyNTg4OGYyNTJmYWUzYjZkMzg5ODgw'. A red box highlights the 'Show' button next to the Auth Token. A large orange arrow points from the 'Copy the Auth ID and Auth Token' text to the Auth ID and Auth Token fields. A mouse cursor is shown clicking the 'Show' button.



Setting the right Text Messaging permissions for your Users is very important!

[Click this link to review the \*\*User Permissions for Text Messaging\*\*](#)

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