

# Void / Refund ePayments

Last Modified on 01/10/2019 9:47 am EST

You are able to process credit card voids and refunds from within your database. For detailed instructions on voiding or refunding a credit card ePayment, see [Refund/Void a Payment Made by Credit Card \(ePayment\)](#).



*Bank Account/ACH payments must be voided or refunded through your gateway virtual terminal, this cannot be done from within your Jackrabbit database. Click the **R** on the payment line to record that void or refund to the family's transactions in Jackrabbit.*

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